BANK OF MAURITIUS

Website: *https://www.bom.mu*

Clarifications and Answers

Redesign and Implementation of a website for Bank of Mauritius

Question	Response from Bank of Mauritius
With reference to the requirement: There should be a secured workspace area that requires login from registered members. For instance, registered companies can log in using their credentials to draw Credit Profile Reports for their clients.	Credit File report is only one example. Essentially we expect the bidder to propose a secure means to login and to access web services located on back end servers or on the website.
Will the website be integrated with any existing available automated systems currently in use at Bank of Mauritius? If Yes, please provide more details on the platform/technology/database of such systems.	Yes it can be integrated with future applications. Vendor to propose compatible web service/protocol.
Where are we managing the registered user data in the existing system?	The Website should manage its users.
What is the number and approximate size of the assets used in Video and Audio Streaming?	>5Mb.
For the Annual Report, Inflation Report and Financial Stability Report, the e-book formats will be provided by the bank?	Yes, they will be provided.
In existing system, in addition to user credentials and profile, what all other user specific data is managed?	Data series e.g. gold bar price, online sale of gold and commemorative coins.
How the content of different microsites are shared? Is it between each other or with main bank portal?	With the bank portal.
On High Availability, what are our requirements?	Active-Passive with fall-back to DR
Can you help us provide volumetrics of website for next 3 yrs.? These numbers will help us propose hardware/software of required specification. (By volumetrics we mean size of content that will be created, increase in registered user-base, concurrent users and data per user.)	Currently Website data about 32Gb. Growth of about 3Gb per year expected.
As per our understanding from the requirements, Mobile Responsive portal is in scope and Mobile App is not a requirement. Please confirm.	Yes.
Please confirm if SSL certificate purchase cost is borne by the customer or it has to be included in proposal.	SSL certificate is purchased by Bank.
For the content migration and development purpose, Will we be given the Production copy?	Yes, as long as it is in public domain.
Since our operations are based out of US and India, Can we bid for this project?	Yes.
Performance testing will be in scope or not?	Yes.

Is the data stored in existing system is in encrypted format? If yes, then stash key will be required for data retrieval.	Not encrypted.
We assume that purchase of hardware is the responsibility of bank so we will propose required hardware for this implementation. Please confirm.	No. Virtual servers will be provided.
In Ticketing and tracking system, please help us describe the various features required. Is it a plain system with simple ticket creation, assignment and reply from executive OR we need a comprehensive ticketing system which helps raise ticket, manage SLA's, re-assignment of tickets to other executives, escalation management etc.	Vendor to propose.
For the main site and DR (disaster recovery) site, do we have MPLS line connectivity in place?	No. Virtual servers will be provided.
In R-51, it is required that the bidder should specify number of pages and not the cost. Whereas in clause 5 (Financial Submission), it is required to give data migration cost. Please confirm.	Data Migration Cost is related to the migration of the existing data to the new website.
Can you help us briefly specify registered user and registered companies' use-cases?	
Do we have content available in French language?	No, the content is not available as at now. All English language pages will have to be translated into French.
If we develop in PHP can it be hosted on your server?	It may be hosted on a PHP compatible website. Installation of webserver is expected to be done by bidder.
Who will host the website?	Bank of Mauritius.
R-15 mentions web server applications, please could you explain what you mean by this.	The Web server software.
R-26 will BOM be responsible for configuring the switch as BOM will be managing the server? Please advise	Switchable means users should be able to access the web site on DR site seamlessly in case the website is down on Main Site.
R-27 – please could you explain the full solution	The full solution means the solution proposed by the bidder. During the demonstration, we expect the bidder to show that all the features listed in their proposal are functional.
R-36 – what E-book formats are you looking for?	Bidder to propose.
R-38- should we develop a payment gateway or should we direct payment to a commercial site already in existence? How many payment schemes are there and what are they?	Payment will be redirected to a commercial site.
R-40 – will be videos be hosted on YouTube? Will the audio files be hosted on the server of BOM or on another server?	They will be hosted on the server at BoM.
R-46 – please explain credit file report, how will this be generated? Will this be in PDF? In which format shall the info be displayed? What other information shall be made available?	Credit File report is only one example. Essentially we expect the bidder to propose a secure means to login and to access web services located on back end servers or on the website.
R-49 – Please explain 'menu generation'?	This refers to the flexibility of the solution to create new menu or sub-menu items in existing or new menu items.
R-51 – Please explain in more detail.	All data from existing website should be migrated to new website. Bidder to propose a cost schedule and to detail it in the financial proposal. The bidder should also explain how to carry out the migration - the

	methodology.
4.2.4 – Who will administer your server?	A webmaster will be appointed at Bank of Mauritius The bidder may propose alternatives along with relevant costs in financial proposal.