



BANK OF MAURITIUS

Website: <https://www.bom.mu>

COMMUNIQUÉ

The Bank of Mauritius warns the public against phishing emails purportedly issued by the Bank of Mauritius

The Bank of Mauritius (Bank) wishes to caution members of the public against emails purportedly issued by the Bank and its representatives whereby members of the public are being requested to provide their personal identification details, including their account details.

Members of the public are hereby informed that these emails are fraudulent in nature and are being used to defraud the public. They are reminded to ignore such emails and to refrain from giving their personal banking information to anyone under any circumstances. The Bank and all banking institutions will never request for personal banking information when contacting customers, be it via telephone calls, SMS or emails.

The Bank wishes to remind members of the public that it neither accepts deposits from, nor provides financial services to, private individuals or corporate entities. The Bank is the central bank of Mauritius whose banking services are provided exclusively to Government, licensed banks and other financial institutions operating in Mauritius.

The Bank strongly cautions the public against sending money or disclosing bank or credit card details to any person who claims to represent the Bank or to have a banking relationship with the Bank. The Bank is not connected in any way with such scams and cannot be held responsible if its name, logo, email and address are misused in schemes intended to defraud the public. If any member of the public feels that he/she has been scammed, the Bank strongly recommends that the matter be immediately referred to the Police.

The Bank raises public awareness on the risks associated with such illegal financial schemes by providing, on its website, information on those schemes, and encourages the public to bring to its attention any information and suspect communication.

Should any member of the public have any doubts about the authenticity of an email, letter or telephone communication purportedly from, or on behalf of the Bank and/or its officials, he/she should first call **149 [Toll Free number]** or send an email to micell@bom.mu before taking any further action.

29 October 2014