



BANK OF MAURITIUS

Website: <https://www.bom.mu>

Communiqué Telephone Scam Alert

It has been reported to the Bank of Mauritius that members of the public have been receiving phone calls inviting them to disclose their bank account details to allow sums of money, usually in foreign currencies, to be credited to their accounts.

Members of the public are hereby informed that these phone calls may be phone scams, designed to trick individuals into giving out their personal and banking information for the purpose of laundering money through their accounts or stealing money therefrom.

Such scams may also be made via instant messaging and email.

Members of the public are therefore cautioned against such unsolicited phone calls, instant messaging or emails and are advised not to give out personal and banking information such as details of their bank accounts, card numbers, personal identification numbers, user names, passwords, etc. to unknown persons as they run the risk of being scammed or becoming a party to illicit transactions.

Members of the public are advised to take the following steps to ward off any potential risk of being scammed:

- Do **not** give out personal, credit card or account details upon receipt of unsolicited phone call, instant message or email requesting for personal and banking information.
- Do **not** share sensitive personal information on social networks.
- Do **not** give personal or bank account details to unknown or untrusted people.
- Do **not** be fooled by an email that looks legitimate or appears to link to a genuine website. The legitimacy of the email must be checked before replying to it.

For example, banks and financial institutions in general do not ask for personal information through emails. Banks and financial institutions use their own domain name (e.g. something@bom.mu) to send emails and do not use generic email addresses (e.g. money@freemail.com)

- Do **not** respond to text messages or missed calls from numbers that cannot be identified.
- Do **not** reply to emails received from unknown sources.
- Do **not** click on any link on unsolicited emails.

A list of the different types of financial frauds is available on the Bank's website, <https://www.bom.mu> under the menu "Financial education".

Please do not hesitate to call us on 202-3802 or send us an email on micell@bom.mu to report any potential scam or financial fraud.

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