



VACANCY

DIGITAL TRANSFORMATION LEAD

(HR/103/DTL 05/2024)

17 May 2024

The Bank of Mauritius has as primary objective the maintenance of price stability and promotion of orderly and balanced economic development. Other objectives of the Bank are to regulate credit and currency in the best interests of the economic development of Mauritius and to ensure the stability and soundness of the financial system of Mauritius.

The Bank invites applications from suitably qualified candidates to lead the IT Transformation Project at the Bank. The incumbent will report to the Director, Digital Innovation & Payment Systems, or such other officer as may be designated by the Bank.

Applications are open to **both internal and external candidates.**

QUALIFICATIONS

- A postgraduate degree in Information and Communication Technology, Strategic Management, Computer Science or any relevant qualification acceptable to the Bank with at least 10 years of post-qualification working experience;
- At least 8 years of proven experience in handling digital transformation programmes and assignment projects in financial institutions locally and internationally.
- Project management certification will be an advantage.

COMPETENCIES AND BEHAVIOURAL SKILLS

- In-depth understanding of processes, workflows and technologies associated with areas not limited to digital transformation programmes.
- Proven expertise and thought leadership in banking and financial services.
- A good understanding of the global financial industry and related challenges and opportunities.
- Knowledge of project management methodologies (Waterfall, Agile, Scrum)
- Proficient with project management software (waterfall projects and agile projects)
- Up-to-date knowledge of the IT Industry and its trends.
- Strong organisational, decision-making and leadership skills.

- Good negotiation, analytical and interpersonal skills.
- Excellent written and oral communication skills in English and French.
- Strong time management and
- Project scoping, planning, forecasting, risk management, tracking and reporting
- Quality assurance and management knowledge
- Proficient with quality assurance, test management and reporting software
- Good team spirit, be problem solving and process-improvement oriented.
- Ability to work under pressure and within tight deadlines.
- Attention to details.

KEY RESPONSIBILITIES

- Develop and execute a digital channel strategy by aligning with the Bank's objectives.
- Review and evaluate existing back office/front office processes for transformation through digitalization and automation.
- Understand the market situation and availability of new technologies, conduct market analysis, and propose enhancement recommendations for management's decision.
- Meeting facilitation (Kick-off meetings, status updates, retrospectives, steering, etc).
- Lead, guide and motivate the Digital Banking team towards accomplishing the Bank's objectives.
- Pay close attention to the project's standards to ensure that expectations are met.
- Manage the project workload to ensure efficiency and productivity.

TERMS AND REMUNERATION

The post of Digital Transformation Lead will be on contractual basis for an initial period of two (2) years which may be renewed. The salary will be negotiable and commensurate with qualifications and work experience.

MODE OF APPLICATION

Application forms should be downloaded from <https://www.bom.mu/pdf/Vacancies/af.pdf>, and submitted through email, along with an updated curriculum vitae, a motivation letter and copies of all supporting documents for the position (National Identity Card, academic and certified professional certificates, evidence of any experience claimed), on human.resources@bom.mu or in a sealed envelope, with the job reference clearly marked on the top left hand corner of the envelope, addressed to:

**Human Resources Section
Bank of Mauritius
Sir William Newton Street, Port Louis**

The deadline for the submission of applications is **Friday 31 May 2024 at 4pm (local time)**.

NOTE FOR APPLICANTS

1. Applications received after the closing date will not be considered.
2. Only shortlisted candidates will be contacted.
3. Incomplete, inadequate or inaccurate filling of the application form may cause an applicant's elimination. It is an offence to give information which is false or to conceal any relevant information. This will lead to an application being rejected or, if a candidate has already been appointed, to the termination of his/her appointment.
4. Should there be any matter not covered by the Application Form that the applicant wishes to be considered with his/her application, the details must be given on an additional sheet to be annexed thereto.
5. Only the best qualified candidates will be called for interview and they may be required to undergo any selection process which may be applicable for the position (e.g. psychometric tests, written examination, numerical tests and/or any other selection process technique).
6. Recruitment by the Bank is made solely on the basis of qualifications and merit. Recruitment is not made against reward of any kind. Applicants must therefore guard themselves against any person who promises employment against reward, financial or otherwise, and report the case immediately to the nearest Police Station.
7. Any person who, directly or indirectly, by himself or by other person and in any manner, influences or attempts to influence any decision of the interview panel or the Bank or the Board shall commit an offence and shall be automatically disqualified from the recruitment process and may be liable to criminal prosecution.
8. The Bank reserves the right not to make any appointment following this advertisement without any obligation to give any reason to the candidate(s) of the grounds of its actions.